

# Hackney Carriage Fare Review 2023 – Public Consultation

We are proposing a new revised table of fares for Hackney Carriages (taxis) licensed by Denbighshire County Council.

## What is a Hackney Carriage?

A Hackney Carriage is also known as a taxi available for public hire.

They can be hailed in the street or at a taxi rank, but can also be pre-booked in advance. Hackney Carriages must display a licence plate on the front and the rear of the vehicle. They must also display an illuminated 'taksi/taxi' sign on the roof of the vehicle.

Other types of taxi such as Private Hire Vehicles (which can only be pre-booked) are not included in the scope of this consultation which only affects Hackney Carriage (public hire) taxi fares.

## Why are we consulting on the fares?

Denbighshire County Council is responsible under The Local Government (Miscellaneous Provisions) Act 1976 for setting the fares for Hackney Carriages licenced in Denbighshire. These fares will be charged by any driver or company which is licensed in Denbighshire, even if the journey starts and ends somewhere else.

For example, if you used a taxi company based in Rhyl to take you from Kinmel Bay (which is in Conwy) to Flint (which is in Flintshire), you would pay the rates set by Denbighshire County Council.

It is important for us to find a balance when setting the fares, between enabling Hackney Carriage drivers or companies to be able to earn an income, and to ensure that people are not being charged more than they can afford (which could eventually lead to loss of income for taxi companies in any case).

## How do we decide what we think the rates should be?

Initially, we consult with people representing the Hackney Carriage (public hire taxi) trade. We also consider the 'Retail Prices Indices (RPI) all motoring' and suggestions from the licensed trade. RPIs compare the costs of running things on a month-by-month basis, and is a recognised measure of inflation. Looking at RPIs helps us to understand the likely costs of fuel, vehicle maintenance and other associated costs.

Once this initial consultation is complete, we propose a draft table of fares which we take to the Council's licensing committee. We seek approval from the licensing committee to take these draft fares out to consultation with the wider Hackney Carriage trade, and the general public.

The draft table of fares was approved by the licensing committee on 13<sup>th</sup> September 2023

<b>TARIFF AND CHARGES</b>	<b>CURRENT FARES</b>	<b>PROPOSED 5% INCREASE</b>
<b>TARIFF 1: applies to hirings between 6.00am and midnight</b>		
Start fare (first mile)	£3.50	£3.67
Thereafter per 1/10th mile	£0.25	£0.26
Waiting time each minute	£0.30	£0.31
<b>TARIFF 2: applies to hirings between midnight and 6.00am</b>		
Start fare (first mile)	£5.25	£5.51
Thereafter per 1/10th mile	£0.37	£0.38
Waiting time per minute	£0.40	£0.42
<b>ADDITIONAL CHARGES</b>		
Luggage per item	£0.20	£0.21
Soiling charge (i.e. anything which requires the taxi to be cleaned before it can be re-hired)	£100.00	£105.00
Surcharge per passenger for journeys more than 4 passengers	£0.20	£0.21
Carriage of each domestic pet, excluding guide dogs - each pet	£0.20	£0.21

**Adjustments for non-whole pence increases:**

Where the proposed 5% increase across all tariffs would lead to an increase of an existing charge to a denomination less than £0.01 (one penny), the increase has been rounded down to the nearest whole penny. For example, the waiting time per minute in Tariff 1 is currently £0.30 (thirty pence). A 5% increase on this would be £0.315 (thirty-one and a half pence). This has been rounded down to £0.31 (thirty-one pence), the nearest whole penny.

## Feedback form: Hackney Carriage Fares in Denbighshire - 2023 consultation

This feedback form is for you to provide observations on or objections to our proposed table of fares for Hackney Carriages (taxis) in Denbighshire.

If the proposed table of fares is approved, the new charges would come into effect from 1st December 2023.

### Privacy Statement:

Please note, for your observations or objections to be considered valid, you will need to provide your name and address.

Denbighshire County Council will only use the details you provide for the purpose of verifying responses, and/or responding to any specific queries if raised.

For more information on how Denbighshire County Council handles your personal data, please visit:

[www.denbighshire.gov.uk/privacy](http://www.denbighshire.gov.uk/privacy)

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### Which of the following best describes you?

Please tick one option only

I am licensed Hackney Carriage (taxi) driver/operator in Denbighshire

I live and/or work in Denbighshire

I am a County Councillor

I am a member of a Town, City or Community Council

Other (please tell us)

### Do you support the proposed table of fares?

Please tick one option only

Yes

No

**If you would like to make any comment(s) to support your answer, please do so below**

## Your contact details

In order to verify your response(s) to this consultation, you must provide us with your contact details.

These will only be used for the purposes of verifying your response, and if you have requested feedback on your comments, to provide you with feedback.

What is your name? \_\_\_\_\_

What is your address?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you like to receive feedback on your comments?

Yes

No

If you would like to receive feedback, how would you like us to get in touch with you?

E-mail

Letter in the post

Telephone call

In another way

**Please write your preferred contact details in the box below**

Note: if you are giving your postal address, please remember to include your postcode

\_\_\_\_\_

What is your preferred language?

Cymraeg (Welsh)

English

Another language

\_\_\_\_\_

## Thank you. You have completed the main part of the survey.

We would be very grateful if you could also take the time to tell us a bit about yourself by answering some standard equality monitoring data.

This helps us to ensure that we are reaching as many of our diverse communities in Denbighshire as we possibly can.

### What is your ethnic group? Please choose one option that best describes your ethnic background

- |  |   |
|--|---|
| <input type="checkbox"/> White                           | <input type="checkbox"/> Gypsy or Irish Traveller     |
| <input type="checkbox"/> Mixed - White / Black Caribbean | <input type="checkbox"/> Mixed - White Caribbean      |
| <input type="checkbox"/> Mixed - White / Black African   | <input type="checkbox"/> Mixed - any other background |
| <input type="checkbox"/> Black - Caribbean               | <input type="checkbox"/> Black - African              |
| <input type="checkbox"/> Black - any other background    | <input type="checkbox"/> Asian - Indian               |
| <input type="checkbox"/> Asian - Bangladeshi             | <input type="checkbox"/> Asian - Pakistani            |
| <input type="checkbox"/> Asian - Chinese                 | <input type="checkbox"/> Asian - any other background |
| <input type="checkbox"/> Any other ethnicity             | <input type="checkbox"/> Prefer not to say            |

Any other ethnicity (please specify)

### How would you describe your national identity?

- |   |  |
|---|--|
| <input type="checkbox"/> Welsh          | <input type="checkbox"/> British           |
| <input type="checkbox"/> English        | <input type="checkbox"/> Irish             |
| <input type="checkbox"/> Northern Irish | <input type="checkbox"/> Scottish          |
|   | <input type="checkbox"/> Prefer not to say |

Other (please specify)

### How would you best describe yourself?

Man

Woman

Prefer not to say

I think of myself in another way (please tell us)

**Is your gender identity the same as the gender you were assigned at your birth?**

Yes

No

Prefer not to say

**Which of the following best describes your sexual orientation?**

Heterosexual /  
Straight

Gay man

Gay woman /  
lesbian

Bisexual

Prefer not to say

Other (please tell us)

**Are you married or in a same-sex civil partnership?**

Yes

No

Prefer not to say

**Please tell us your age**

- 0-15 years
- 25-34 years
- 45-54 years
- 65-74 years
- Prefer not to say

- 16-24 years
- 35-44 years
- 55-64 years
- 75 years or above

**Disability:**

Section 6(1) of the Equality Act 2010 states that a person has a disability if:

- That person has a physical or mental impairment, and
- The impairment has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.

**Using this definition, do you consider yourself to be disabled?**

Yes

No

Prefer not to say

## Caring

Do you look after or help family members, friends, neighbours or other people because of:

- A long-term physical or mental health condition or disability
- Problems related to old age

Yes

No

Prefer not to say

What is your religion or belief?

Please tick one option only

- No religion
- Muslim
- Jewish
- Athiest

- Christian
- Buddhist
- Sikh
- Prefer not to say

Other (please tell us)

**Please select the most appropriate options in relation to the Welsh Language.**

**Ability to speak Welsh:**

	Extremely confident	Confident	Somewhat confident	Not very confident	Not at all confident	Not interested
Speaking Welsh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reading Welsh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Writing in Welsh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Understanding of the Welsh language and Welsh culture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Diolch am eich amser / thank you for your time**